

Department of Business Regulation

233 Richmond Street Providence, RI 02903

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Insurance Producers

DELAY IN INSURANCE PRODUCER LICENSE RENEWAL

In November 2002, in an effort to improve and expedite the Insurance Producer License renewal process, the Department of Business Regulation ("Department") retained Fleet Bank to implement a Lockbox to process Insurance Producer License renewal forms. Due to system and programming delays, some Insurance Producers may experience a delay in the issuance of their licenses. If you want to check the license status of an Insurance Producer, you may do so by clicking on "Insurance Division License Status Inquiry." During the initial implementation stages of this Lockbox system, the Department will be updating the electronic status of licenses on a daily basis. This Bulletin will be modified once all licenses are issued and updated. Thank you for your patience while we improve our service.

Marilyn Shannon McConaghy Director December 31, 2002